

Owner's Name: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Address: \_\_\_\_\_  
Ph: \_\_\_\_\_ Mobile: \_\_\_\_\_ Work: \_\_\_\_\_  
Pet's Name: \_\_\_\_\_ Breed: \_\_\_\_\_  
Date of Birth or Age: \_\_\_\_\_ Vet: \_\_\_\_\_  
How did you hear about Paw Hub? \_\_\_\_\_



## Client Grooming Agreement

**Current Vaccinations:** By signing this contract, owners verify their pets are currently up to date on all vaccines.

**Aggressive or Dangerous Pets:** Owners MUST inform Paw Hub if your dog(s) bites, has bitten, or is aggressive to people, other pets or specific grooming procedures. Paw Hub Professional Pet Grooming reserves the right to refuse/stop services for such dog(s) at any time before or during the grooming process, and charge an Aggressive Dog Fee in addition to the regular grooming charge.

**Health or Medical Problems & Senior Dogs:** Grooming procedures can sometimes be stressful, especially for a senior dog or dog with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. Paw Hub Professional Pet Grooming will not be held responsible for injury or any stressful effects that grooming may have upon an elderly or infirm pet. Paw Hub Professional Pet Grooming will not be held responsible for any pre-existing conditions and problems found or aggravated during grooming.

**Mat Removal:** Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Paw Hub Professional Pet Grooming does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mould, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. In some cases pets may also exhibit brief behavioural changes. Prevention is the best defence against matting by scheduling regular grooming appointments. There may be an extra charge for dematting.

**Late payment:** If for some reason you are not able to pay on the day of your appointment, you will need to repay the entire amount of the service received within 3 working days. If the payment isn't received Paw Hub will initiate collection procedures which you will be liable to cover however much we are charged. If you are in agreement please sign your name with today date below.

**Parasites:** If fleas are found during the grooming process, your pet will be treated with a product to kill the parasites and will be charged.

**Anal Glands and Ear plucking:** Paw Hub will not be held responsible for infections, irritations or not fully expressed glands.

**Cancelation or no show:** A fee may apply if little or no notice is given as that may prevented other clients from making a booking.

**I hereby release Paw Hub from any responsibility of the above-mentioned processes and all medical problems that may be uncovered and or occur during the grooming process. Should my pet need Veterinarian care after or during the process, I agree to pay any and all Veterinarian fees for my above-mentioned pet care.**

I have read and agree to the policies of Paw Hub Professional Pet Grooming :

Signature: \_\_\_\_\_ Date: \_\_\_\_\_